



Queenswell Schools
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12th December 2025

Dear Parents and Carers,

Important Update – Queenswell Will Be Cashless from January 2026

We are writing to inform you that from January 2026, Queenswell will be cashless. This means that we will no longer accept cash payments for any school-related activities or services.

All payments for clubs, including Breakfast Club and Care Club, must be made in advance through Arbor before bookings can be made. Unfortunately, we will not be able to secure places without prior payment.

If you currently have an outstanding balance on Arbor we ask that this be cleared by the end of January 2026. Should you need any help clearing your outstanding balance please let us know, we will try and help.

If you use voucher payments, please let the school office know before making your Arbor booking so that we can update the system accordingly.

Please contact the office if you have any questions or require help with Arbor.

Thank you for your continued support in making this transition smooth and successful.

Yours sincerely,

Mrs. Longworth

Executive Headteacher